

## Session 15

# Data Strategy Overview

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## **Data Strategy Purpose**

The Right Data to the Right People at the Right Time.



- Consolidation of Data into Shared Source
- Focus on Data Quality

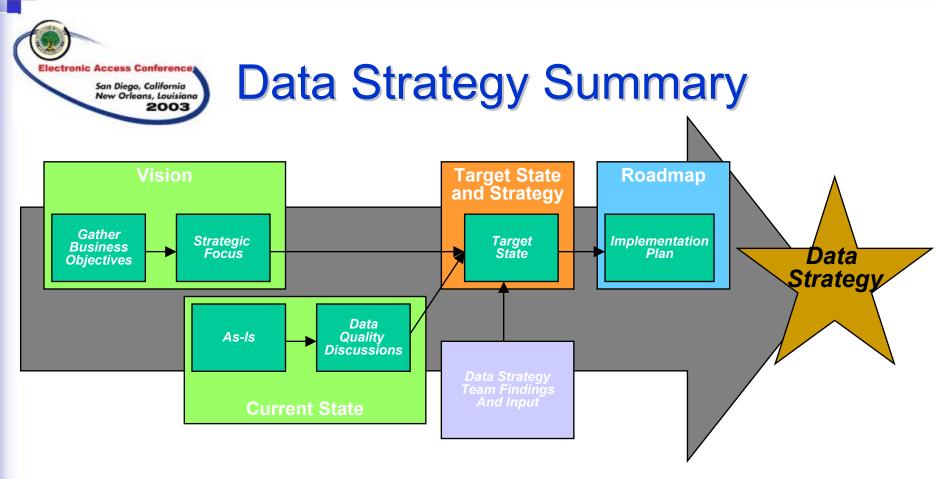


- Standard Student Identification Method
- Trading Partner Management
- Routing ID
- Access Management



- Integrated Student View
- Integrated School View
- Foundation for more Timely and Efficient Processing





- Gather <u>Desired Outcomes</u> and <u>Current State</u>
- Create the <u>Target Vision</u> for Enterprise Data Usage
- Facilitate Paradigm Shift from Current to Target State





# Data Strategy Desired Outcomes

The Data Strategy defines FSA's enterprise data vision for how it will combine tools, techniques and processes to handle its enterprise needs.

### Cross-Program Integration

 Business objective gathering sessions comprised of <u>cross-channel business owners</u> and the establishment of Standard Identifiers for Students and Schools

## Improved Data Quality

 Through the execution of a <u>Data Quality Mad Dog</u> and the creation of a <u>Quality Assurance</u> and <u>Implementation Plan</u>

### Improved Organization and Distribution of Data

Creation of an XML Framework and Internal and External Data Exchange Strategy

### Establish a <u>Data Storage Strategy</u>

- Data Warehouse and Data Mart Strategy
- Plan for organizing data to <u>answer broader</u>, <u>deeper business questions</u>





## **Data Strategy Initiatives**

#### Data Framework

- As-Is and Target State Data Flows
- Data Quality Mad Dog and Quality Assurance Strategy

## XML Framework

- XML ISIR
- XML Registry and Repository

## Common Identification

- Standard Student Identification Method
- Routing ID

## Trading Partner Enrollment and Access

- Single Sign-up
- Single Sign-on

## Technical Strategies

FSA Gateway





Right People



Right Time







## **Data Quality Methodology**

Improving Data Quality results in better information enabling better decisions.



- Data Quality "Mad Dog"
  highlights the high priority data quality
  issues facing FSA data owners and users.
- Data Quality Assurance Strategy
  plan for the continual improvement of FSA
  data quality and the maintenance and
  refinement of data across the enterprise.
- Key Concepts
  - Fewer data stores = less redundancy
  - Standardized Definitions and Terminology via XML Framework





## XML Framework

FSA will use XML, via a single set of enterprise and community standards, to simplify and streamline data exchange across postsecondary education.

#### **Benefits**

- Data Exchange Standard Standardize FSA's data exchange using XML as the data exchange technology standard.
- Consistent Accurate Data The framework will define data standards, as XML Core Components, for data exchange to achieve consistent and accurate data.
- Data Cleanup and Maintenance Enable data cleanup and maintenance activities.
- Standard Data Tools and Processes Establish standard data tools and processes, to support consistently performed data/XML modeling.
- System Flexibility Provide system flexibility to simplify future interface changes and support new application and data exchange requirements, through XML-based data modeling.





# Standard Student Identification Method (SSIM)

The Standard Student Identification Method seeks to establish a simple framework by which FSA and Delivery Partners can consistently identify students/borrowers across all phases of the Student Aid Lifecycle.

#### **Key Identification Problems in the Current Environment**

- Unique customer records can be inappropriately merged creating privacy concerns.
- A customer's records cannot be linked appropriately preventing FSA from viewing data about a customer across all phases of the lifecycle.

#### **Three-Pronged SSIM Solution:**

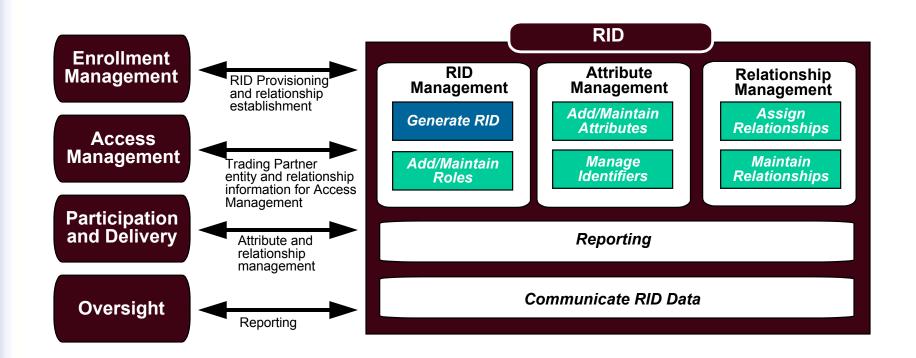
Each part leverages effective, proven identifier solutions already being used in some parts of the FSA lifecycle. Roll-out of these tools and processes consistently shall tighten controls and improve data integrity/consistency.

- 1. Primary Identifier Verification with the Matching Algorithm
- 2. Additional SSA Verification:
- 3. Consistent Correction Processing and Error Notification





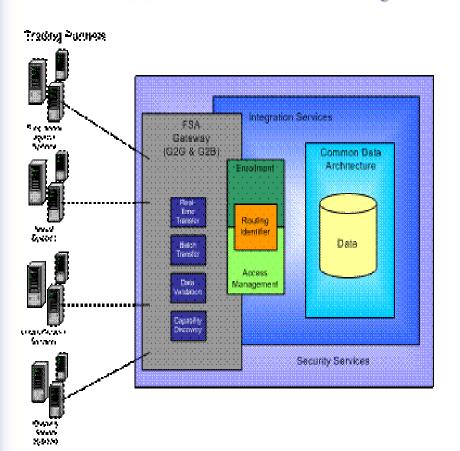
## Single Sign-Up / Sign-On







# Technical Strategies: FSA Gateway



- Enable trading partners to discover FSA capabilities by consolidating information and providing uniform access
- Provide right-time access to FSA data and business functions
- Leverage standard data formats in data exchange
- Use common data definitions for data exchange and validation
- Integrate with existing FSA capabilities and other initiatives
- Incorporate with Trading Partner Management and security efforts to enable uniform communication between FSA and trading partners



# Data Strategy Key Findings To Date

## The Data Strategy teams have confirmed several key findings.

- <u>Data</u> should be <u>organized by business process</u>, <u>not</u> by <u>system</u>.
- "As-Is" Data Flow <u>Discussions</u> have <u>facilitated a broader understanding</u> of End-to-End <u>Business Processes</u> across all FSA program areas.
- Verified that using a <u>Matching Algorithm</u> with <u>SSN</u>, <u>First Name</u>, <u>Last Name</u>, and <u>DOB</u> is the most <u>flexible and tolerant</u> way to <u>identify customers</u>.
- Need to develop an <u>single Enterprise solution</u> for all <u>Trading Partner Identification and Access</u>.
- Providing <u>data access</u> to business experts is the <u>key component of improving</u> the enterprises' ability to make informed <u>business decisions</u>.





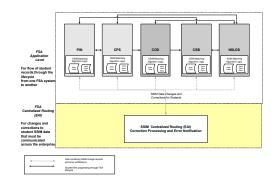
## More Detailed Information

## For More Information Regarding the Standard Student Identification Method

Please attend the SSIM Breakout Session

November 4 1:30 - 2:45

November 5 10:45 – 12:00

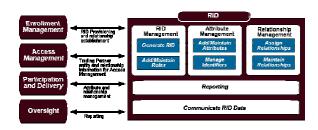


## For More Information Regarding Single Sign-Up / Single Sign On

Please attend "A Session with a Twist: Whatever Happened to Single Sign-on"

November 4 1:30 - 2:45

November 5 1:30 - 2:45







## **Technical Assistance**

I appreciate your feedback and comments. I can be reached at:

Email: Keith.Wilson@ed.gov

